



Next Generation
Process Automation & Digitalisation

who we are...



e-globe
solutions

e-globe solutions AG/SA is a Softwarehouse specialising in Integration, Digitalisation & Process Automation

- With a background in the Telecommunication industry we have gained over 20 years of valuable experience in the Telecom and Utility environment.
- Our focus has always involved the complex integration of both inter-company and multi-company processes.
- We develop our own software products as well support and operate software on behalf of our clients.
- With godoo we have developed a powerful product capable of automation and digitalisation of multiple work processes.

godoo product



- godoo is a workprocess automation & digitalisation software
- godoo is an Integration platform
- godoo contains a powerful BPMN Platform as well as a business rule engine to implement your specific processes
- godoo integrates field force and backoffice processes
- godoo improves your business efficiency & lowers operational costs

godoo process engine – 1



The **core** of godoo orchestrates work processes and offers a broad set of configuration functionalities:

- godoo BPMN (Business Process Model & Notation) — Nearly codeless Process Design & Configuration
- godoo data & business rule configurator («godooLex»)
- godoo xsd generator for external APIs (define data objects to be exchanged with external systems)

godoo process engine – 2



godoo is used for

- any Logistic and Field Force Process (incl. internal staff and external partners)
- all processes with a clearly outlined and defined flow of work (incl. work reports)

godoo admin



Calendar Workflows Reports Manage Data Admin

Create View

Step 2: Define the Search Fields

godoo

Workflow
Process
Process Title
Next Action Date/Time
Start Date/Time
Last Update Date/Time
End Date/Time
Location
Internal Process Status
Process Status
ID
position
Main Workflow
Next Step
Assignee

Drag and Drop at

- Manage Organisations
- Manage User Groups
- Manage Users
- Manage Workflow Types
 - Manage Workflow Groups
- Manage Views
 - Manage Reports
 - Manage Overview Objects
 - Manage Step Objects
 - Manage Flows
- Configure Data Management

- Organisation- and User Administration
- Including external Organisations
- Organisation of work flows
- Configuration of ...
 - Data objects
 - Search criteria
 - Views (how to present data on the User Interface)
 - Reports
- Configuration of godoo billing (integrated material- and work element lists for planning and delivery purposes)



godoo cockpit



godoo cockpit provides the possibility to analyse your data and create reports from godoo workflows

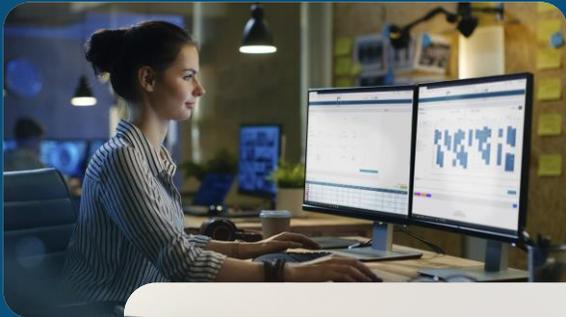
- Dashboard
- Portal for partners and customers
(Incident Reporting, general broadcasts to all involved parties collaboration information etc.)
- Work order – and work force planning
(For work force teams and 3rd party partners)
- Calendar functions for appointment planning
(for work force teams, Service- and Maintenance partners)

godoo backoffice

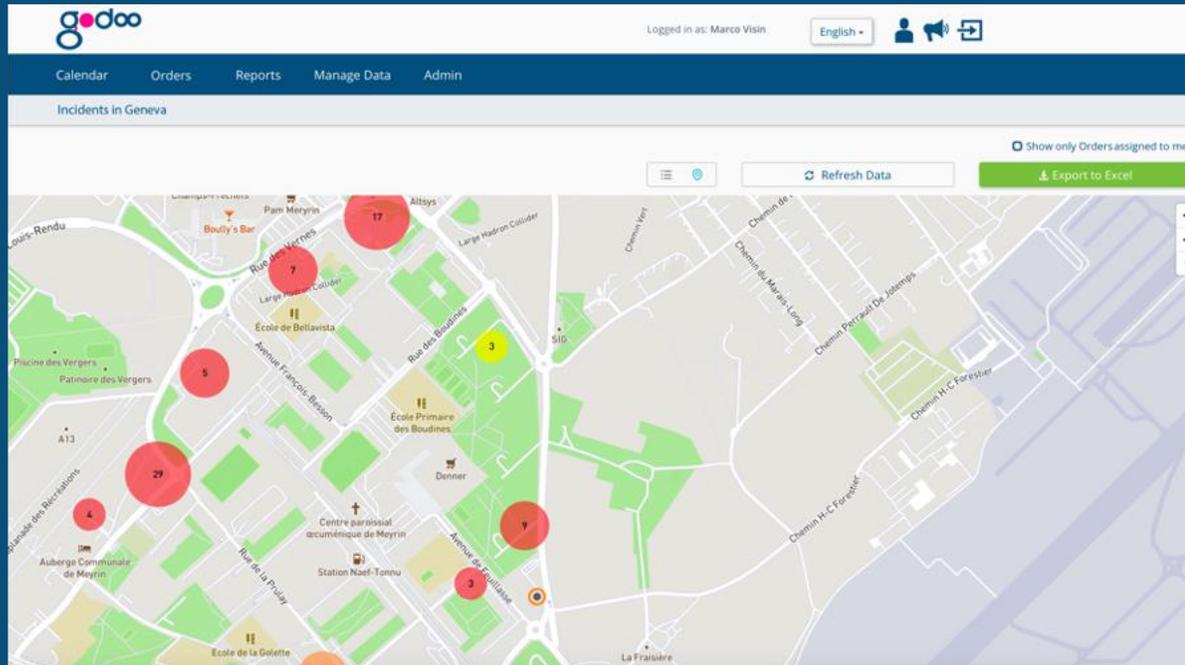


godoo backoffice supports dispatching activities and process overview for work orders and projects

- Management of work force teams (internal & external)
- Dispatching of orders to teams and service technicians
- Customer care
- Generation of reports and analysis
- Contact and Partner Management
- Digital generation and management of contracts and documents
- Invoicing possibilities



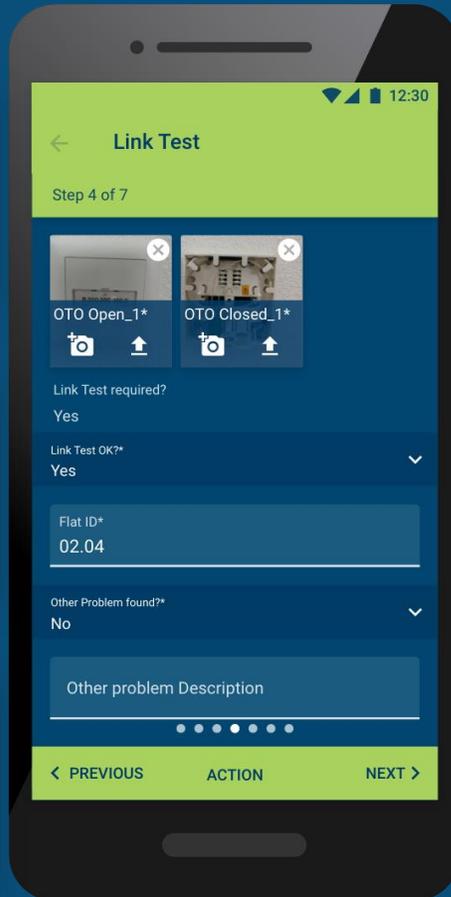
godoo maps



Map view: focus your attention where it's needed

- Order visualisation on a cluster map
- Immediate statistics of the incidents
- Easy identification of critical situations
- Service scheduling optimisation

godoo mobile



Field Force Teams and Service Partners
use godoo mobile whilst working in the field & on-site:

- Guided work processes
(Documentation with data and pictures)
- Trip planning
- Realtime access to all data needed on-site
- Offline support
(godoo synchronises as soon as a network connection is established, while working offline data is stored in the App)
- Use of latest mobile App technologies

godoo IOT



With godoo IOT you can integrate functionalities such as:

- Monitoring of active equipment components (Data from sensors and other equipment can be Received, processed and used for your needs)
- Monitoring of buildings (Integrate security systems)
- Internet of Things



Any Device



Anybody



Anywhere



Any Business



Any Network



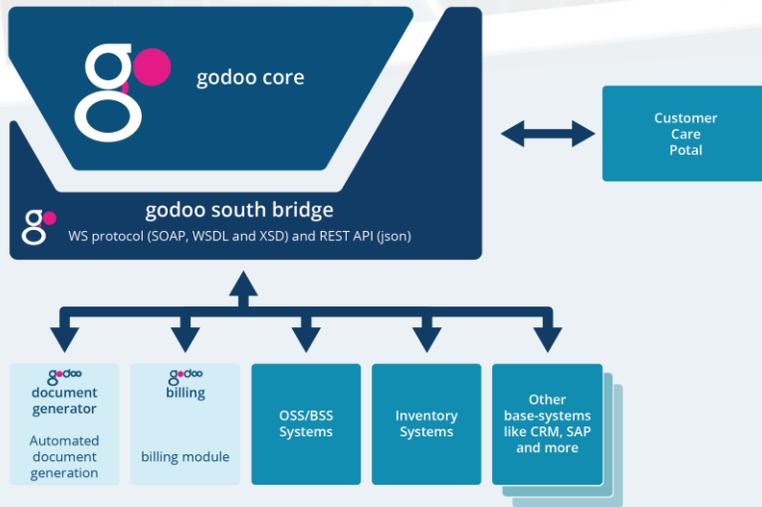
Anytime



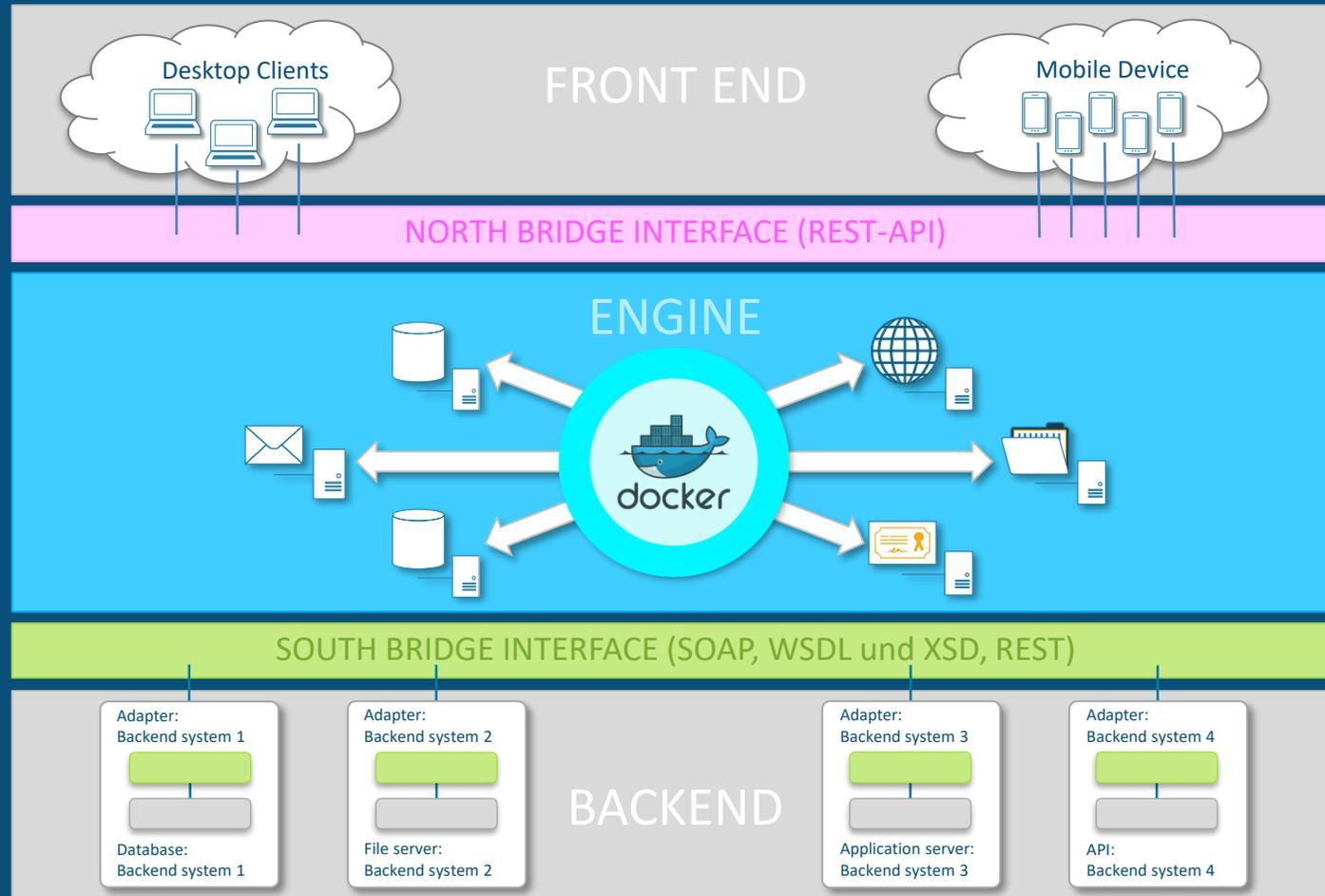
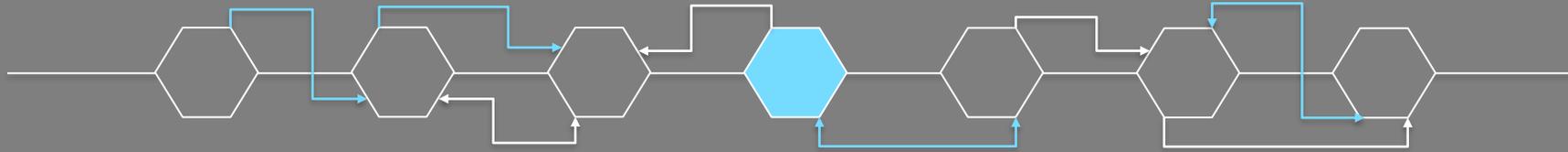
godoo integration



- godoo integration offers powerful and flexible APIs for easy integration of existing systems.
- SOAP / REST Interfaces
- Integration of external systems such as:
 - CRM Systems and customer databases
 - Address and inventory systems
 - Document Management Systems
 - SAP



godoo architecture



godoo services



- With our experienced team of business engineers, we will work with you to efficiently define all work processes and configure them directly in godoo.
- In agile workshops, we quickly determine together how a work process can be digitized and automated.
- Together we will analyse your organisational structure (including partners) and configure it.
- Reports, user views and search criteria can be developed together with our team and implemented directly in godoo.

YOU bring in your expertise ...

WE will show you how this is displayed in **godoo**

godoo business model



Dynamic price model:

- SAAS (Software as a service)
- One-time setup fee
- Monthly recurring fees based on
 - # Users / # Order types / # Orders per month
- Pay as you use
- Regular updates of new functionalities
- Support by our business engineering team for integration and business process evaluations

godoo value-adds



Modular structure



Lower costs & improved efficiency



Synchronise data in realtime



Easy to integrate



Process configuration @ your fingertips



Stay digitalised throughout all systems



Quality assurance



High security standards



Dynamic price model



Thank you for your attention

We look forward to being in touch with you

e-globe solutions AG

Headquarters:

Schwarztorstrasse 11

CH-3007 Berne

☎: +41 31 372 04 14

e-globe solutions AG

Branch office:

Via Lisano 3

CH-6900 Massagno-Lugano

☎: +41 31 372 04 15

info@e-globe-solutions.com

www.e-globe-solutions.com

www.godoo.ch

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